BISSELL®

WE MEAN CLEAN

3-in-1 VAC™

USER'S GUIDE

38B1 SERIES

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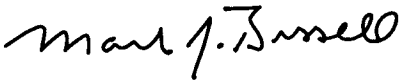
Thanks for buying a BISSELL Vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Unplug from outlet when not in use.
- Do not use outdoors or on wet surfaces.
- Use indoors only.
- For dry pick up only.
- Do not leave machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service agent.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges or run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. Unplug by grasping plug.
- Do not run appliance over cord.
- Keep cord away from heated surfaces.
- Do not handle plug or appliance with wet hands.
- Hold plug when rewinding onto cord reel.
- Do not allow plug to whip when rewinding.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects such as cigarettes, matches, or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Young children should be supervised to ensure that they do not play with the appliance.
- Remove plug from electrical outlet before cleaning or maintaining the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.).
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow. Do not put any object into the opening.
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Be extra careful when cleaning stairs.
- Do not use without the dirt cup or a dust bag and filters in place.
- Do not allow to be used as a toy.

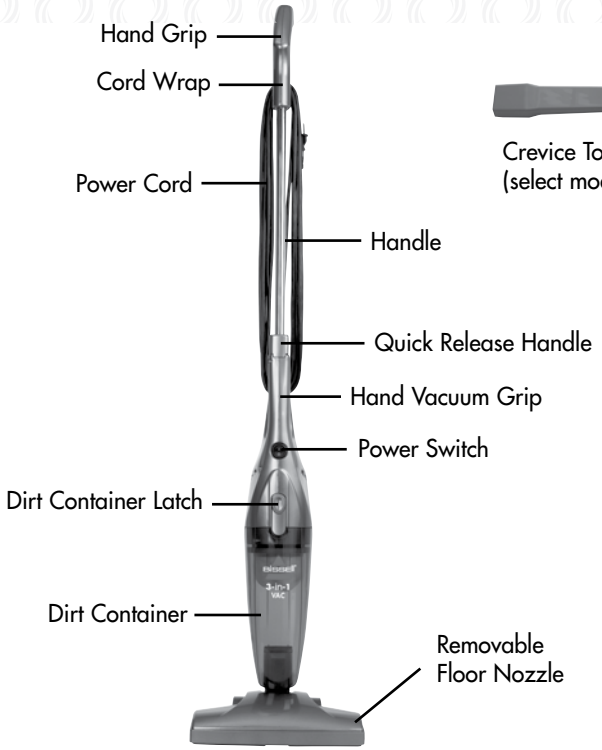
SAVE THESE INSTRUCTIONS FOR FUTURE USE

This model is for household use only.

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

Product view



Operations

⚠ CAUTION:
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

How to use your vacuum

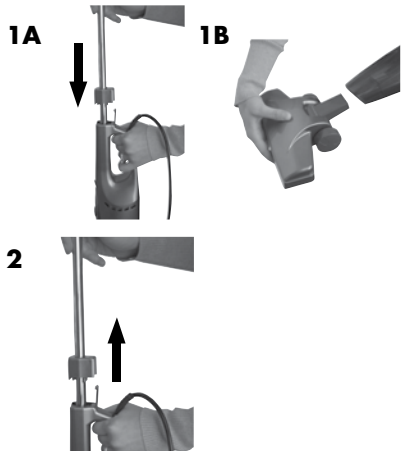
Your 3-in-1 vacuum may be used in one of three ways. See instructions below for converting your vacuum to best meet each need.

1. As a Floor Vacuum:

A. Open the latch at the base of the hand vacuum grip and insert handle. Once handle is all the way inserted into the body of the vacuum, press the latch closed to secure the handle in place.

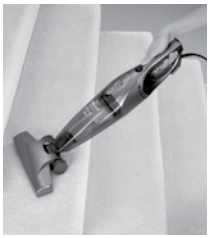
B. Attach the floor nozzle by inserting it into the opening at the bottom of the dirt container. Press firmly to secure in place.

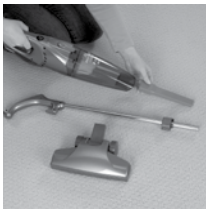
2. As a Hand Vacuum: Release the latch from the handle and pull handle away from the unit. Press the latch closed.



Operations

3. As a Multi-Purpose Vacuum:
The crevice tool and floor nozzle may be used with the hand vacuum. To use for cleaning in tight spaces, insert the crevice tool into the opening at the bottom of the dirt container. Press firmly to secure in place. To clean a wider surface, remove the crevice tool and attach the floor nozzle by inserting it into the opening at the bottom of the dirt container. Press firmly to secure in place.





(select models only)

Power cord storage

1. Turn Vacuum off (O).
2. Unplug power cord by grasping the polarized plug, NOT the cord, and disconnect from outlet.
3. Loop power cord around cord wraps on the handle.
4. Clip molded plug to power cord to secure.

⚠ WARNING:
To avoid injury, turn vacuum OFF and unplug cord from wall when not in use.

Maintenance and care

To maintain maximum performance from your BISSELL vacuum, perform these simple maintenance checks:

Emptying the dirt container

1. Turn Vacuum off (O).
2. To remove dirt from the dirt container and filter, hold the vacuum vertically as shown. Depress and hold latch on top of the vacuum to release the dirt container.
3. Gently pull dirt container away from the hand vacuum grip and remove the filter as shown. Empty into waste container.
4. The dirt container may be rinsed with warm water and a mild detergent if needed. The dirt container must be thoroughly dried before replacing.
5. Replace filter. Attach dirt container to vacuum by depressing Latch and securely fitting onto hand grip. Make sure dirt container is correctly secured.

2

3

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Maintenance and care

Cleaning the filter

The key to maximum performance is having clean filters. Cleaning the filters after each use will help your 3-in-1 vacuum operate at peak efficiency.

Use only BISSELL replacement filters in your BISSELL 3-in-1 vacuum.

1. Turn Vacuum off (O).

2. Follow the steps on page 5 to remove dirt container and main filter. To clean the main filter, shake over a waste container until debris is gone. Replace the filter back into the dirt container.

Note: After heavy usage, you may clean the filter by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it. If filter is torn, replace it with a new filter.

3. Attach dirt container to vacuum by depressing latch and serucely fitting onto hand vacuum grip. Make sure dirt container is correctly secured.

2

⚠ CAUTION:
Never operate your 3-in-1 vacuum without the filter in place. Doing so may damage the motor and void the warranty.

⚠ WARNING:
To reduce the risk of injury from moving parts and/or electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing troubleshooting checks.

Troubleshooting

Vacuum cleaner won't run

Possible causes	Remedies
1. Power Cord not firmly plugged in.	1. Check electrical outlet.
2. Blown household fuse or breaker.	2. Check/replace fuse; reset breaker.

Vacuum cleaner won't vacuum effectively

Possible causes	Remedies
1. Filter clogged, wet or dirty.	1. Follow instructions for cleaning Filter.
2. Dirt Container clogged.	2. Follow instructions for emptying Dirt Container.

Dust blows out of the air vent

Possible causes	Remedies
1. Filter not properly secured to filter frame.	1. Follow instructions for Replacing Filter above.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Warranty - BISSELL 3-in-1™ Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Care to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Care.

Website or E-mail:
www.bissell.com
Use the "Customer Support" tab.

Or Call:
BISSELL Consumer Care
1-800-237-7691
Monday – Friday 8 am -10 pm ET
Saturday 9 am - 8 pm ET

Or Write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids, MI 49501
ATTN: Consumer Care

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Replacement parts and accesories

You may purchase parts from your retailer, by calling BISSELL Consumer Care or by visiting our website.

Item	Part No.	Part Name
1	203-7423	Filter
2	203-7420	Crevice Tool (select models only)
3	203-7421	Foot Assembly
4	203-7422	Dirt Cup Assembly
5	203-7426	Handle Assembly
6	203-7425	Latch with Screw

Replacement part colors may vary for products purchased on a special promotion.

BISSELL consumer care

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Care
1-800-237-7691

Monday – Friday 8 am - 10 pm ET
Saturday 9 am - 8 pm ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Care

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 7 for details.

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Visit our website at:
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